From: Hamilton, Suzanne

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Subject: Cashiering Question

Date: Wednesday, September 19, 2018 12:07:12 PM

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Hi Everyone,

If you are using Oracle's Cashiering System, will you please let me know how you handle paper checks and the associated business process? Specifically, I'd like to understand how paper checks are imaged and what kind of interaction you have with the bank around that process.

Currently, Nashville Electric produces an ICL file and retains paper checks for a long period of time. As we move towards C2M implementation, we would like to see what options are available for scanning checks and sending the images to the bank.

Thanks in advance!

Suzanne B. Hamilton, CPA
Budget, Rates and Collections Manager
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